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Subject: Network issue with RTS-16P

Posted by [alm38](#) on Fri, 08 Mar 2019 17:14:11 GMT

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Hi,

We have received recently some DeviceMaster 16ports. With the "old" models we had, I had no network problems.

With the latest 16P, I noted that the Dynamic DNS registration disappears after some time. I tested with another DM 32 port which has no problem on the same switch.

I saw that the network duplex led on the RTS-16P stay off and with the RTS-32P the led is on (with test by switch cable form network switch or by test with cable between the DM and a laptop with port-vision).

I'm not sure that it was the reason of my problem but for the moment it's the only clue I have.

The 2 equipments are configured in DHCP and IP connect work, lease are renewed.

I did not find commands in the documentation for the duplex configuration.

If you have suggestions, they are welcome

Some information for the 2 equipments ...

The DM RTS-16P (in error):

Bootloader v4.31

Model : RTS-16P(1E)

NS-Link 11.23

IP Addr: 0.0.0.0, Mask: 0.0.0.0, Gateway: 0.0.0.0

MAC Addr: 00:c0:4e:51:00:25

The DM RTS-32P (works fine)

Bootloader v4.06

Model : RTS-32P

NS-Link 11.23

IP Addr: 0.0.0.0, Mask: 0.0.0.0, Gateway: 0.0.0.0

MAC Addr: 00:c0:4e:12:26:0a

Merci,

Arnaud

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