
Subject: Disable Telnet on RTS 8 port
Posted by [0806AM](#) on Fri, 25 Jan 2019 21:45:30 GMT
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Tried to use both Software Settings and Web Interface to disable Telnet. RTS unit will reboot but Telnet will still be enabled when back online. Using NS-Link 11.23 on RTS 8 port (DB9).

Subject: Re: Disable Telnet on RTS 8 port
Posted by [Kurt](#) on Fri, 25 Jan 2019 22:25:00 GMT
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Hi,

Try running the Web Browser as Administrator (Right click on icon and select "Run as Administrator").

Make the changes and see if it takes.

Kurt

Subject: Re: Disable Telnet on RTS 8 port
Posted by [Matt](#) on Fri, 25 Jan 2019 22:29:52 GMT
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Hi,

I just checked this behavior on a unit and verified that Telnet does get disabled as expected (Connection Refused when attempting to connect).

Are you certain you're clicking the Save button in the Web interface -> Network -> Security before rebooting the DeviceMaster? It can sometimes be hidden in small windows. I recommend opening a separate full-screen Web browser and navigating to the IP address of the DeviceMaster.

Thanks,

Matt
